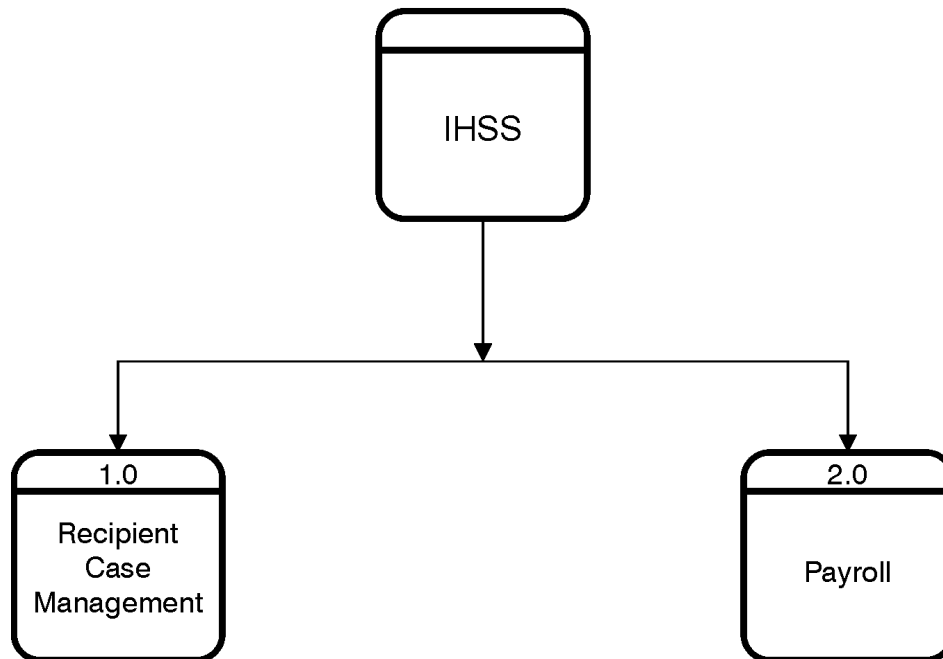


**SECTION 4 – PROPOSED SYSTEM**

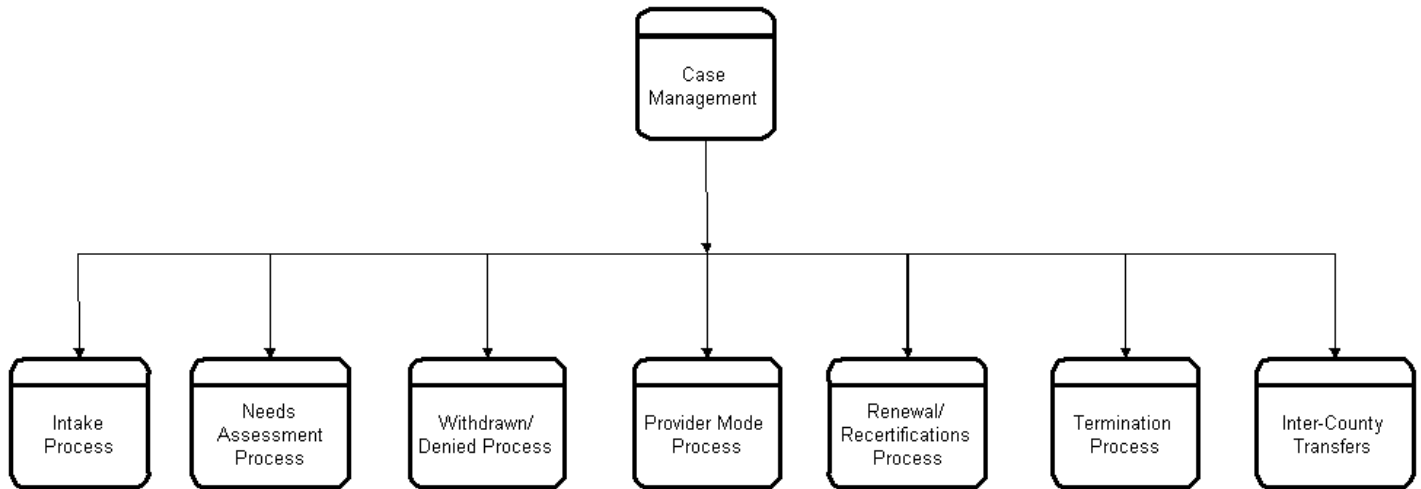
**Exhibit 1 – BUSINESS PROCESS FLOW DIAGRAMS**

**COUNTY WELFARE DEPARTMENTS**

**IHSS High Level Flow**



## Case Management High Level



4/2002

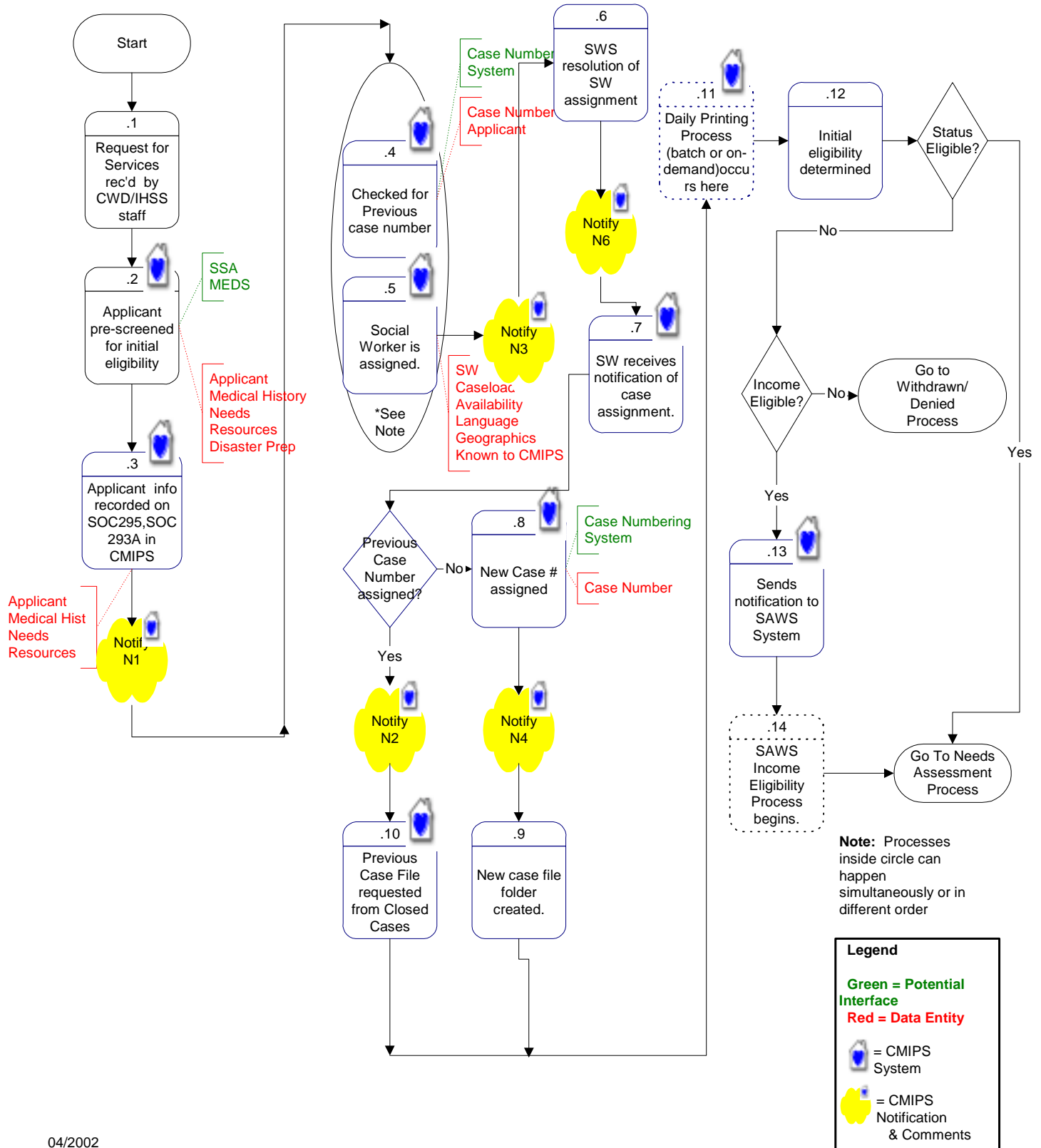
## Section 4 – Proposed System

### Exhibit 1 – Business Process Flow Diagrams

#### Case Management-Intake Process

Source: Future Vision - County Preferred Method - Final Model

Start: Individual contacts IHSS to apply for services



04/2002

Created on 4/22/03

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7/11/2003

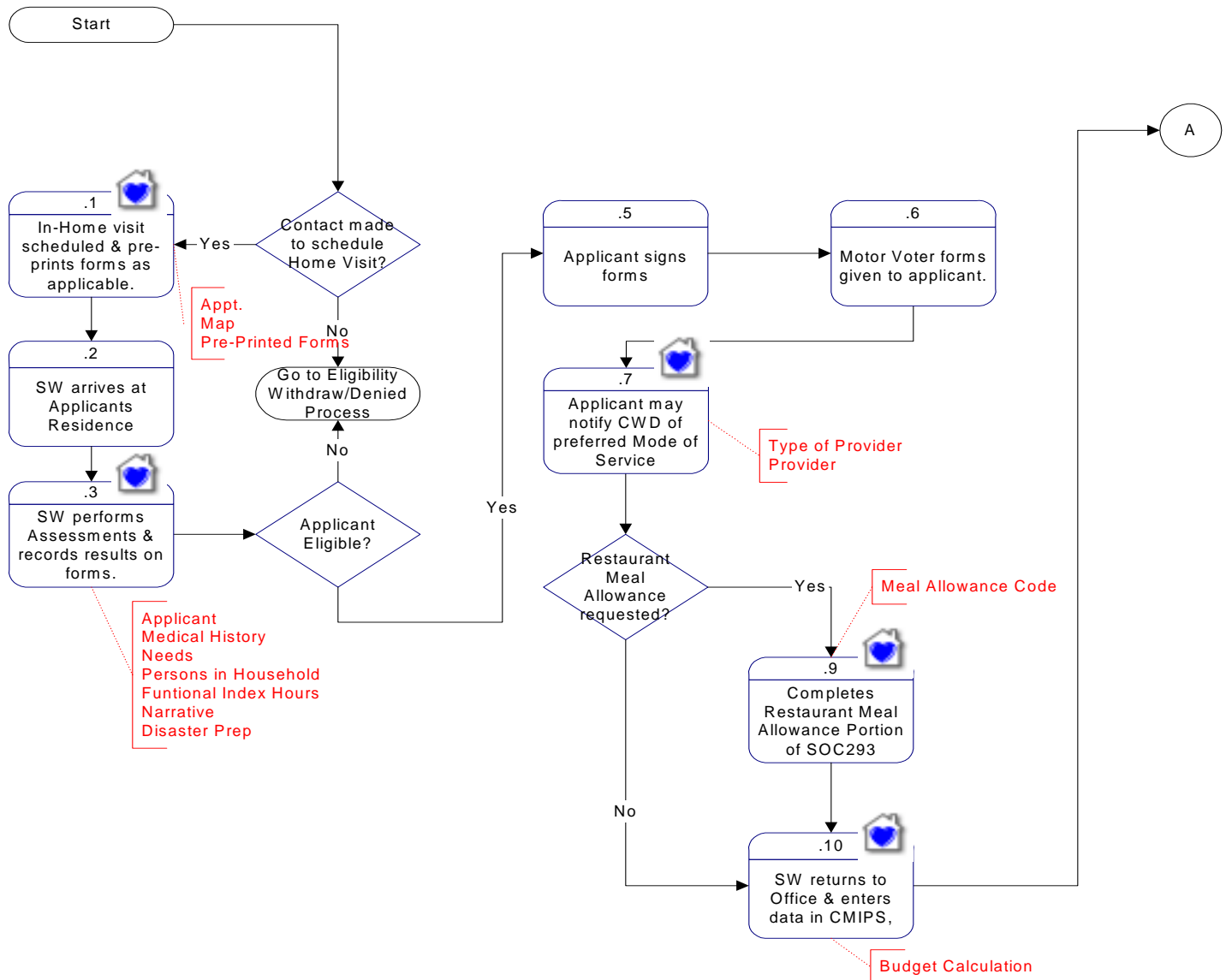
## Section 4 – Proposed System

### Exhibit 1 – Business Process Flow Diagrams

#### Case Management-Needs Assessment Process

Source: Future Vision - County Preferred Method - Final Model

Start: Applicant initially eligible

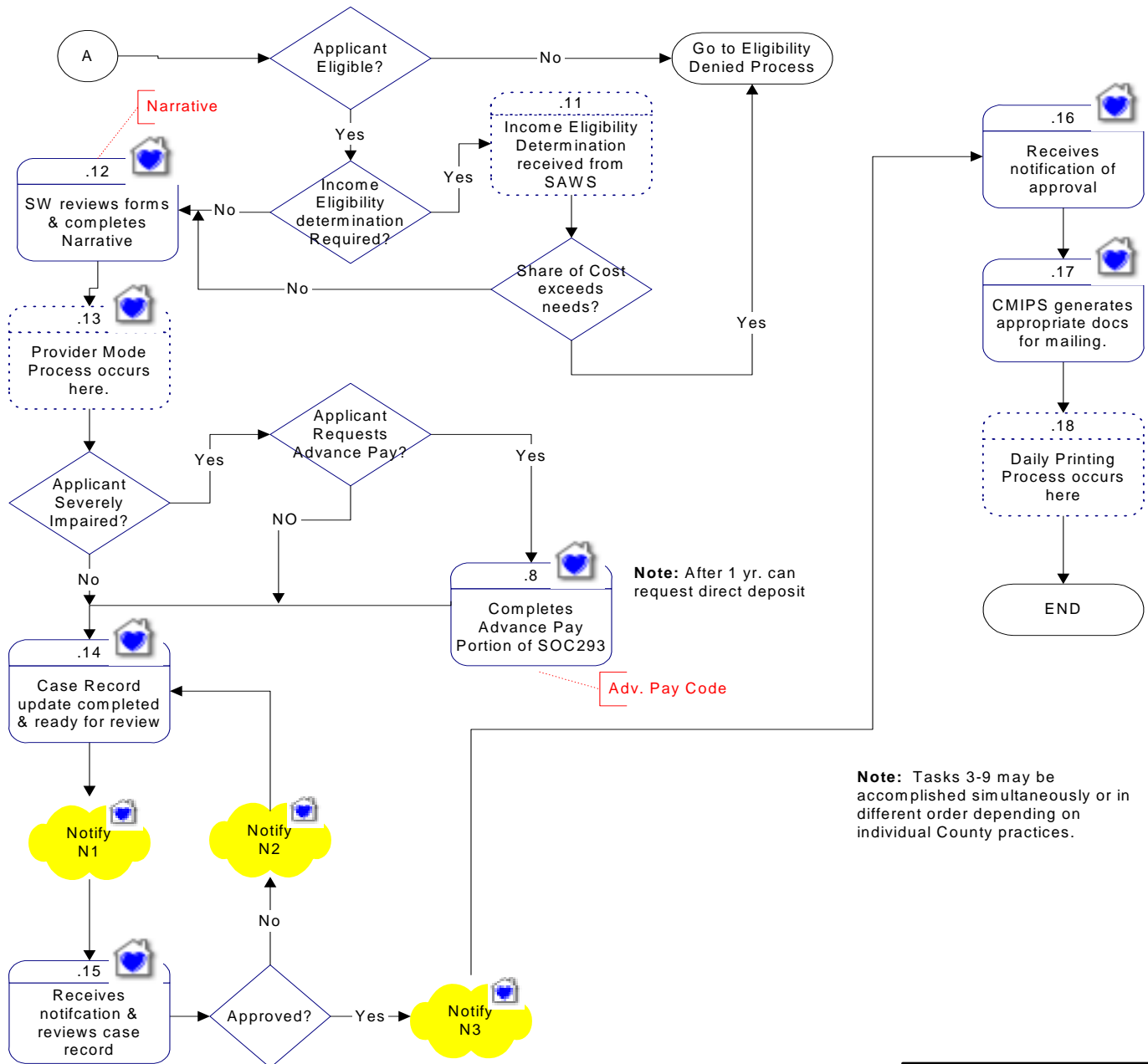


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## Section 4 – Proposed System

### Exhibit 1 – Business Process Flow Diagrams

Case Management-Needs Assessment Process - Continued (Page 2)  
 Source: Future Vision - County Preferred Method - Final Model  
 Start: Applicant initially eligible



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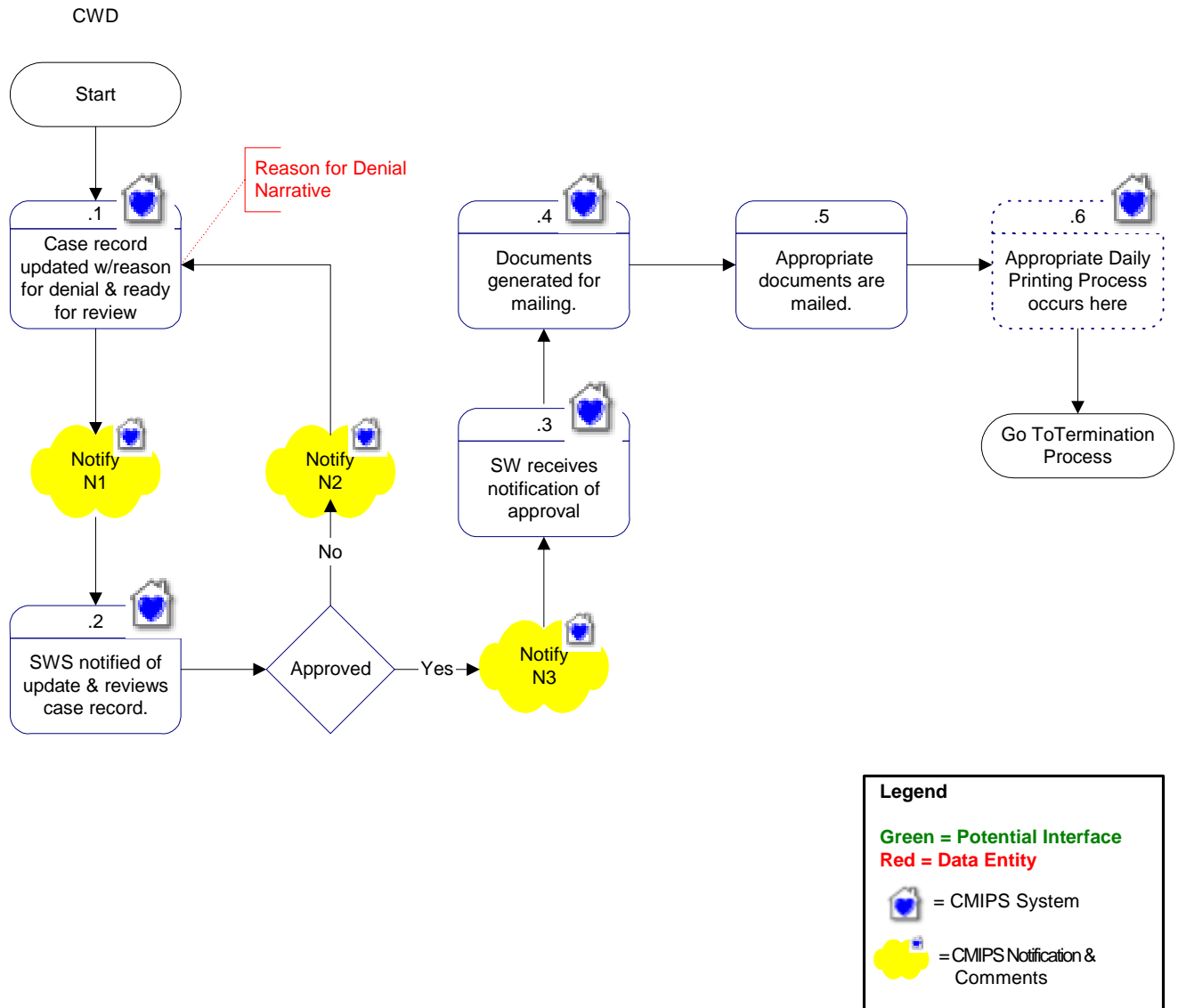
## Section 4 – Proposed System

### Exhibit 1 – Business Process Flow Diagrams

#### 1.3 Case Management-Eligibility Withdrawn/Denied Process

Source: Future Vision - County Preferred Method - Final Model

Start: Applicant withdraws application or is determined ineligible for IHSS services.

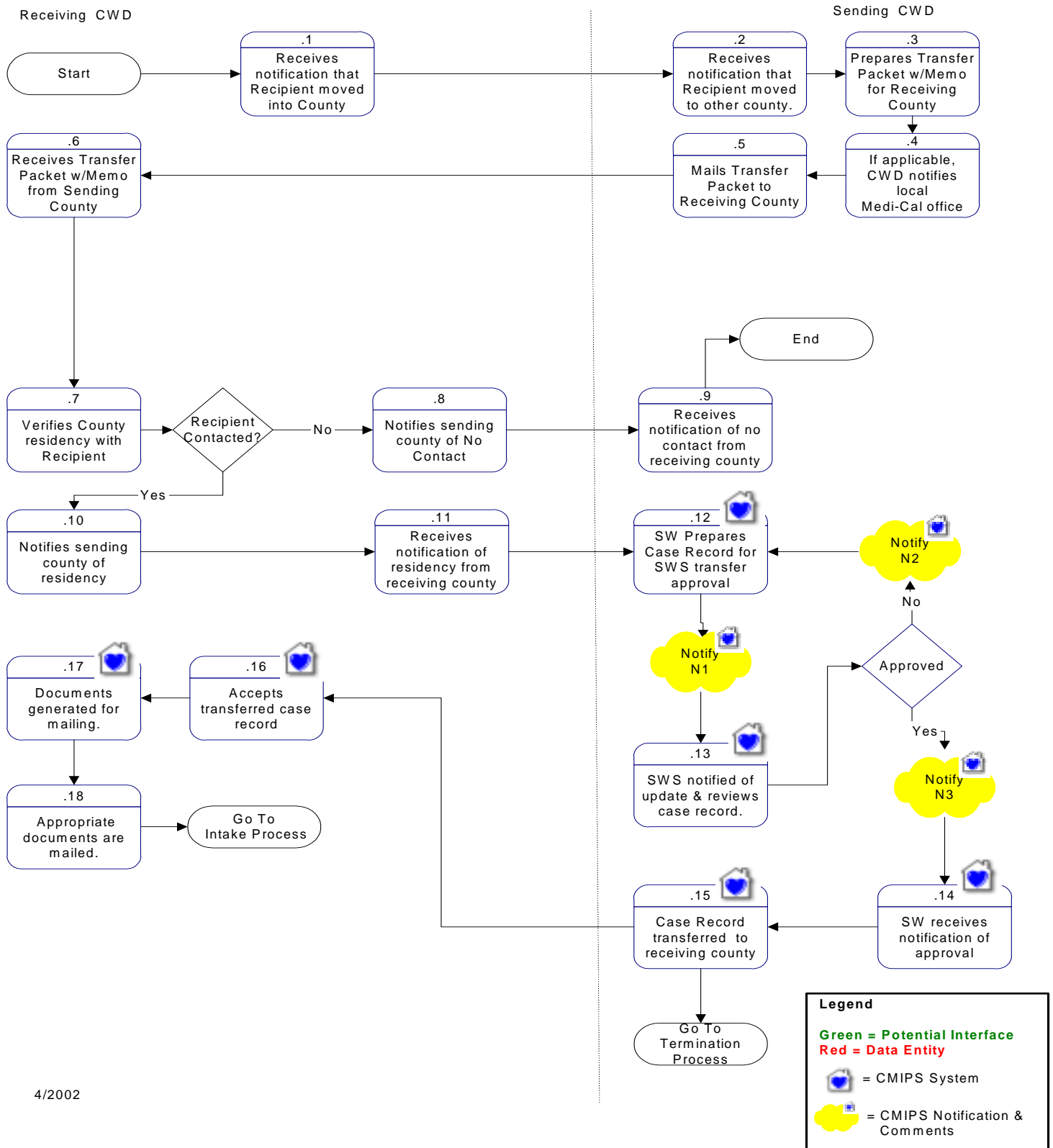


12/26/2000

## Section 4 – Proposed System

### Exhibit 1 – Business Process Flow Diagrams

Case Management- InterCounty Transfer- Sending & Receiving County  
 Source: Future Vision - County Preferred Method - Final Model  
 Start: Recipient moves into receiving county.



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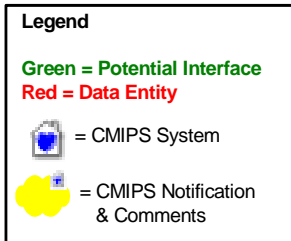
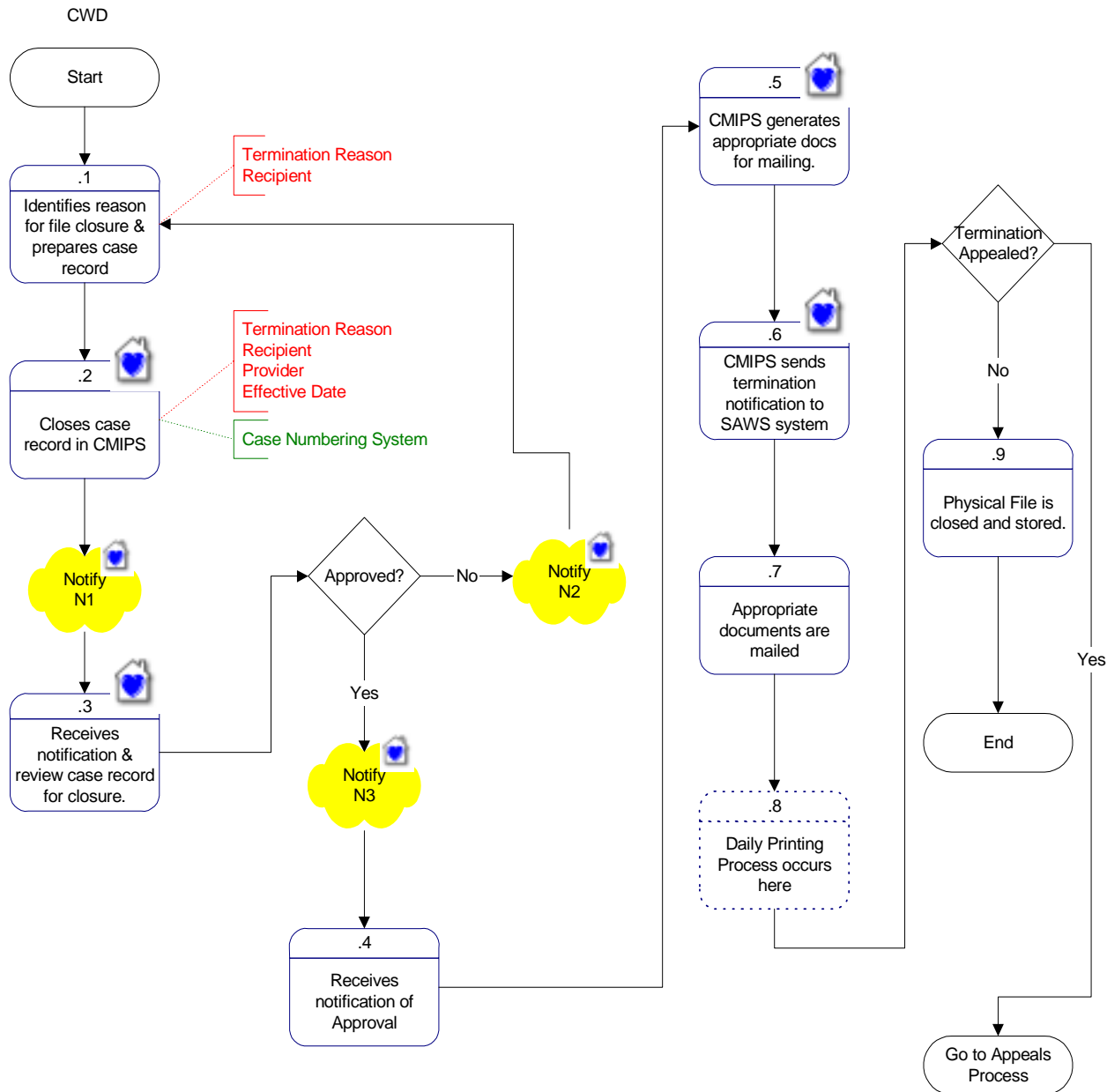
## Section 4 – Proposed System

### Exhibit 1 – Business Process Flow Diagrams

#### Case Management- Termination Process

Source: Future Vision - County Preferred Method - Final Model

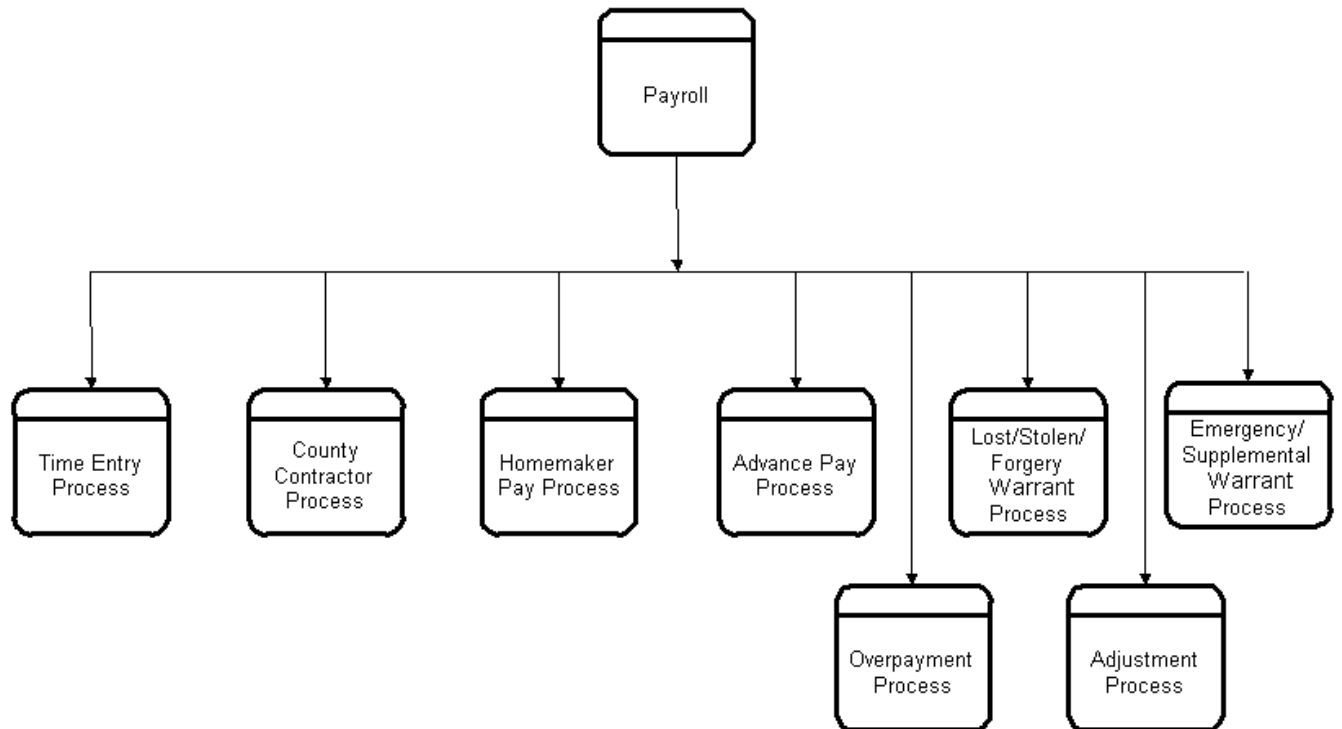
Start: File is closed due to eligibility denied, recipient request, whereabouts unknown, out-of-home placement, no assessed need, failure to comply or failure to pay share of cost.



12/21/2000



## Payroll High Level



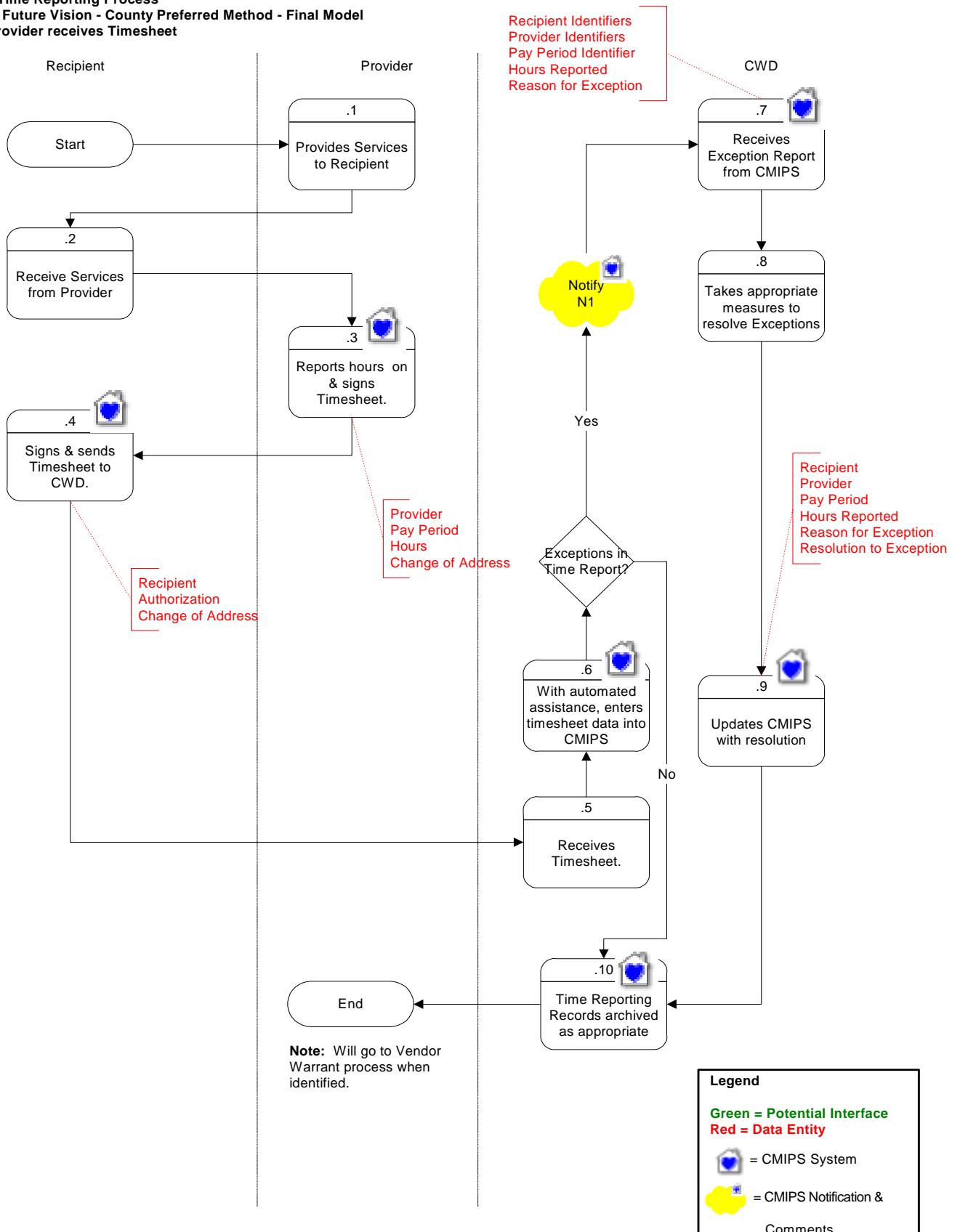
4/2002

**Section 4 – Proposed System  
Exhibit 1 – Business Process Flow Diagrams**

**Payroll-Time Reporting Process**

Source: Future Vision - County Preferred Method - Final Model

Start: Provider receives Timesheet



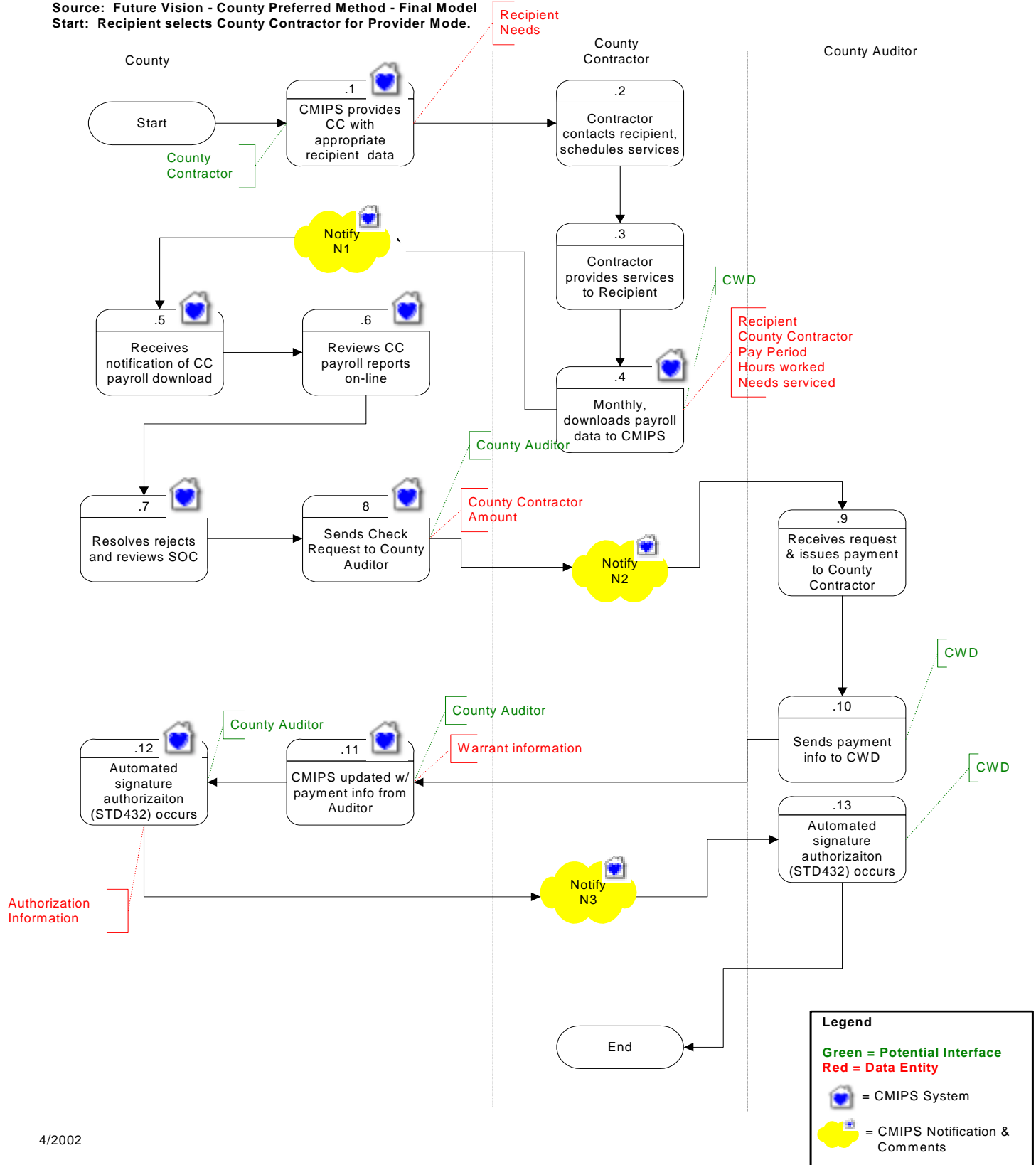
4/2002

## Section 4 – Proposed System

### Exhibit 1 – Business Process Flow Diagrams

#### Payroll-County Contractor Process

Source: Future Vision - County Preferred Method - Final Model  
Start: Recipient selects County Contractor for Provider Mode.



4/2002

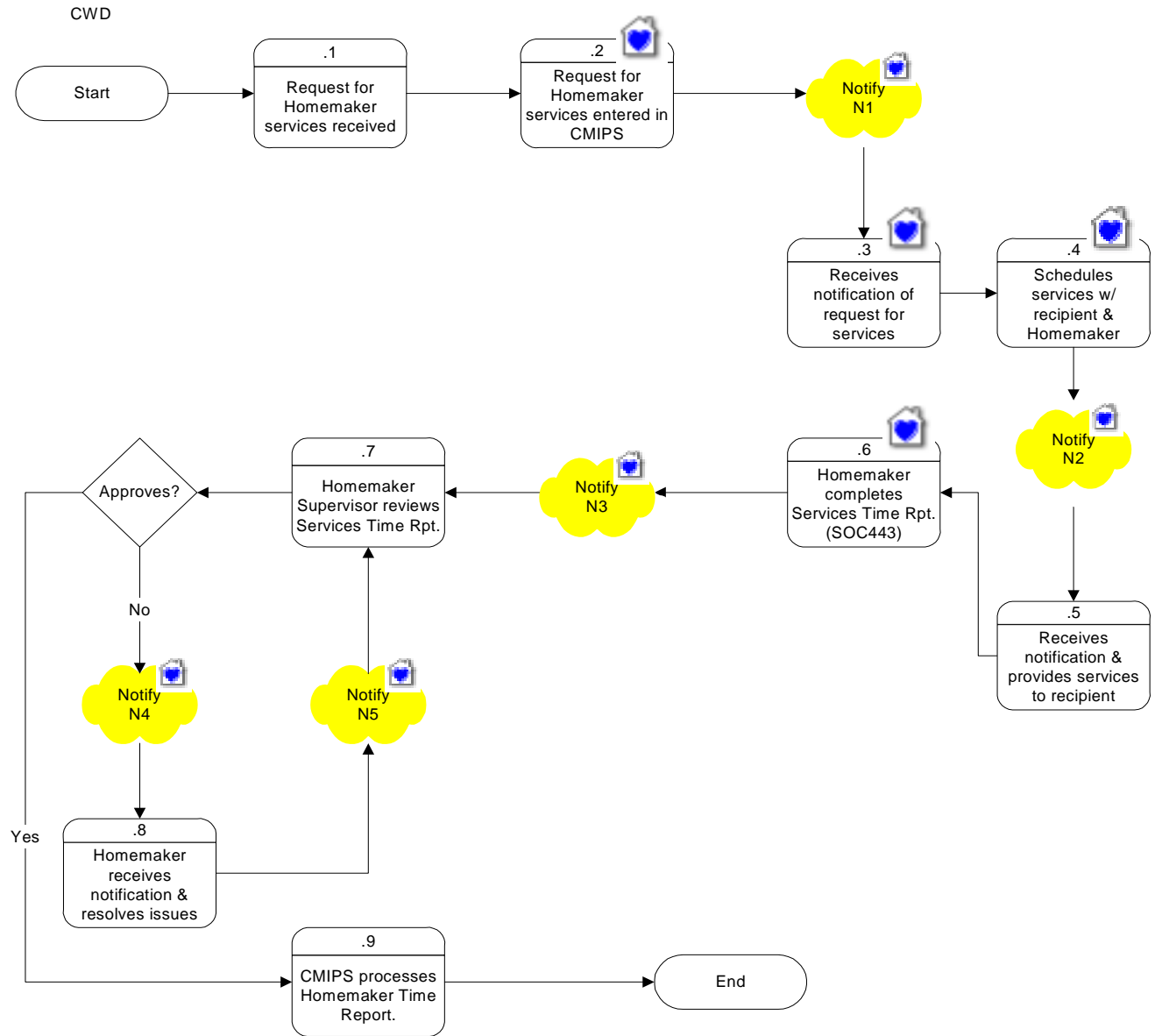
## Section 4 – Proposed System

### Exhibit 1 – Business Process Flow Diagrams

#### Payroll-Homemaker Process

Source: Future Vision - County Preferred Method - Final Model

Start: Recipient notifies County of need for Homemaker services ; emergency services, IP unavailability.



#### Legend

Green = Potential Interface

Red = Data Entity



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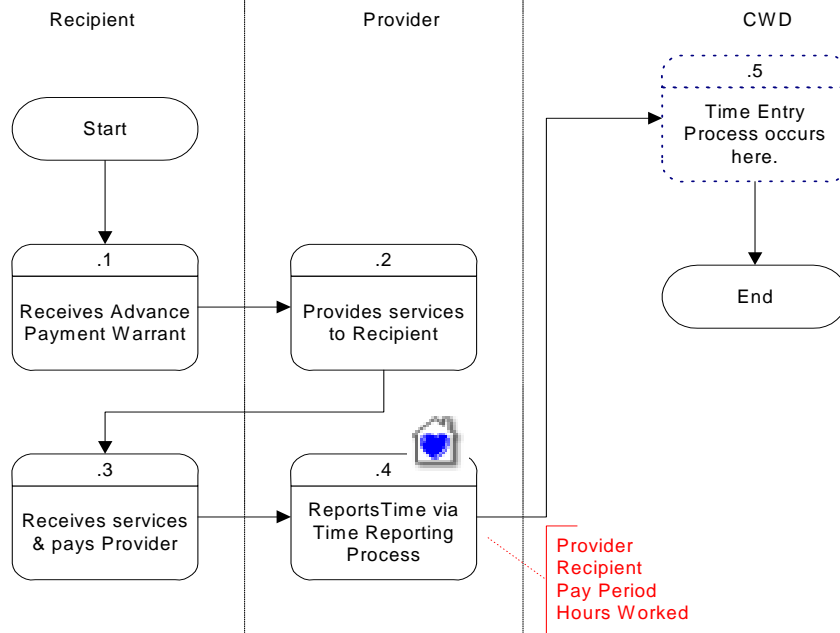
7/11/2003

**Section 4 – Proposed System**  
**Exhibit 1 – Business Process Flow Diagrams**

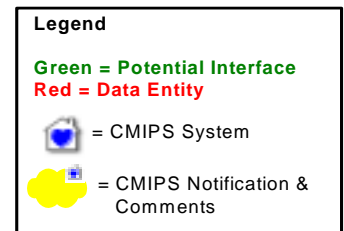
**Payroll-Advance Payment Process**

Source: Future Vision - County Preferred Method - Final Model

Start: Severely Impaired Recipient requests Advance Pay



4/2002

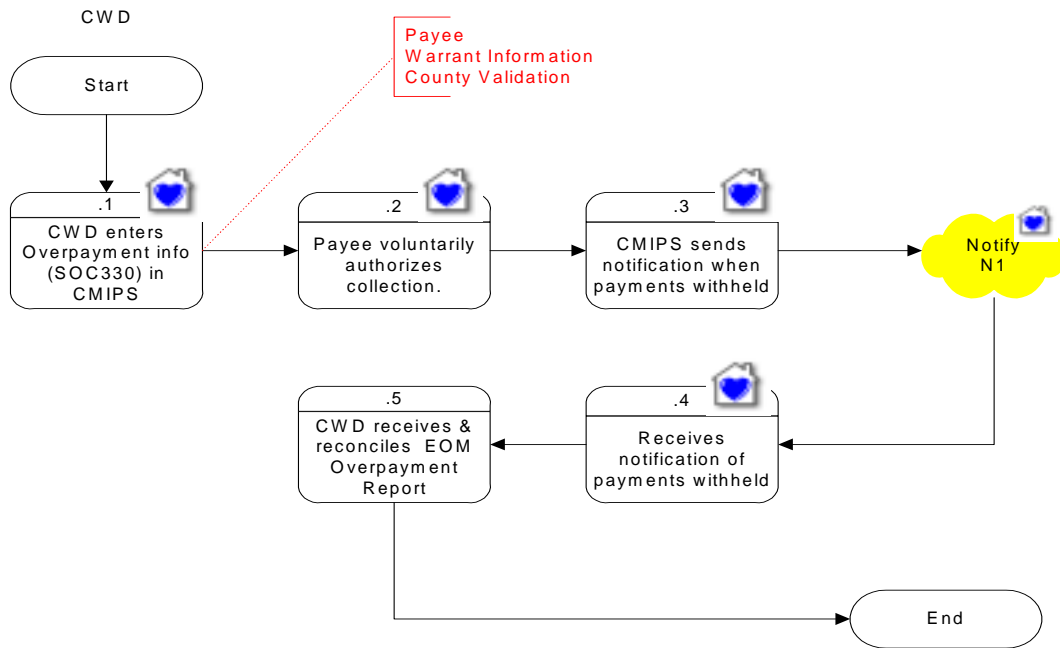


## Section 4 – Proposed System

### Exhibit 1 – Business Process Flow Diagrams

#### Payroll-Overpayment Transaction Process

Source: Future Vision - County Preferred Method - Final Model  
 Start: County identifies need for adjustment transaction.



#### Legend

Green = Potential Interface  
 Red = Data Entity

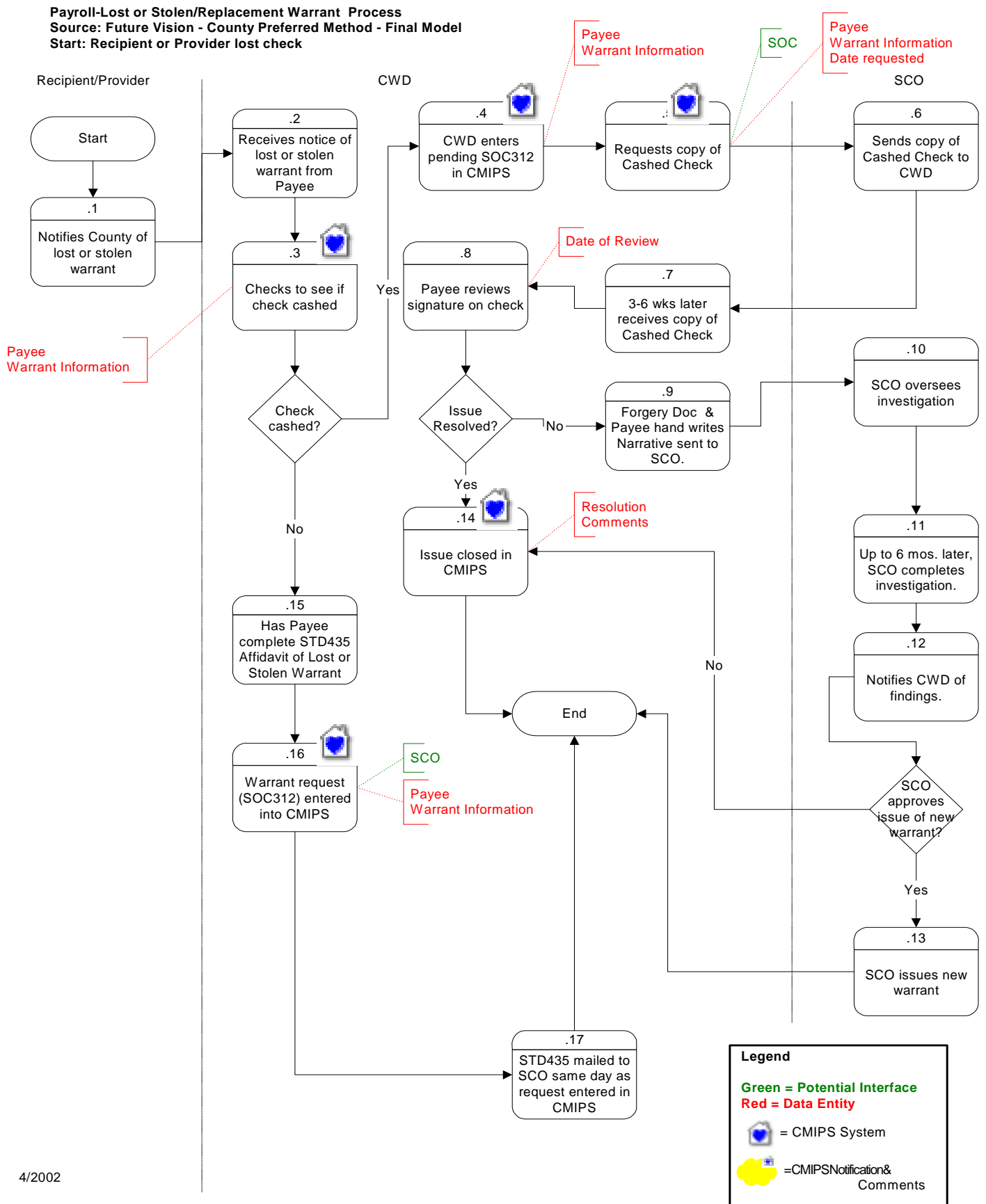
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4/2002

## Section 4 – Proposed System

### Exhibit 1 – Business Process Flow Diagrams



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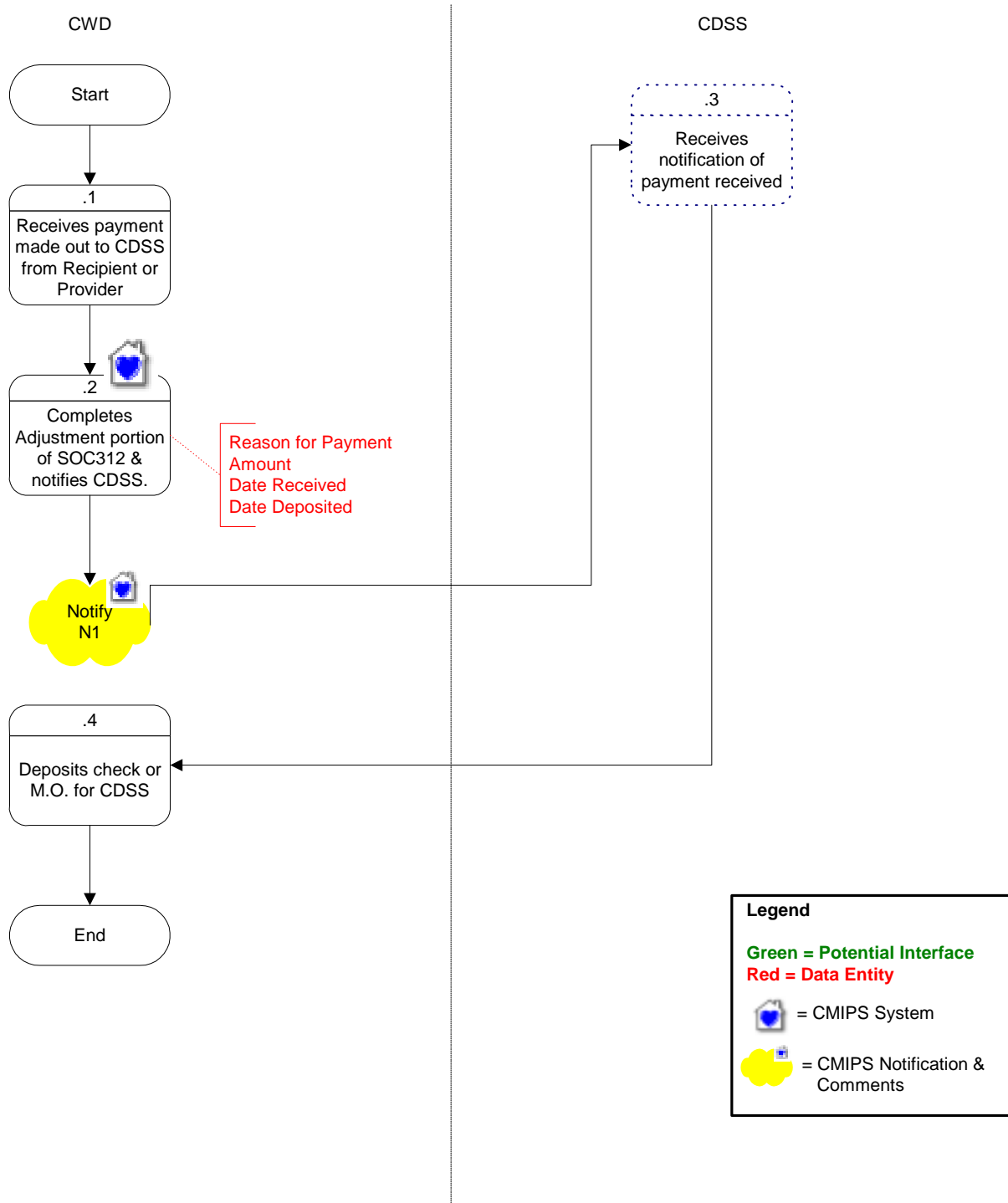
## Section 4 – Proposed System

### Exhibit 1 – Business Process Flow Diagrams

**Payroll-Adjustments Process**

Source: Future Vision - County Preferred Method - Final Model

Start: County receives money order or cashier's check for share of cost or overpayment collection from Recipient or Provider.



4/2002



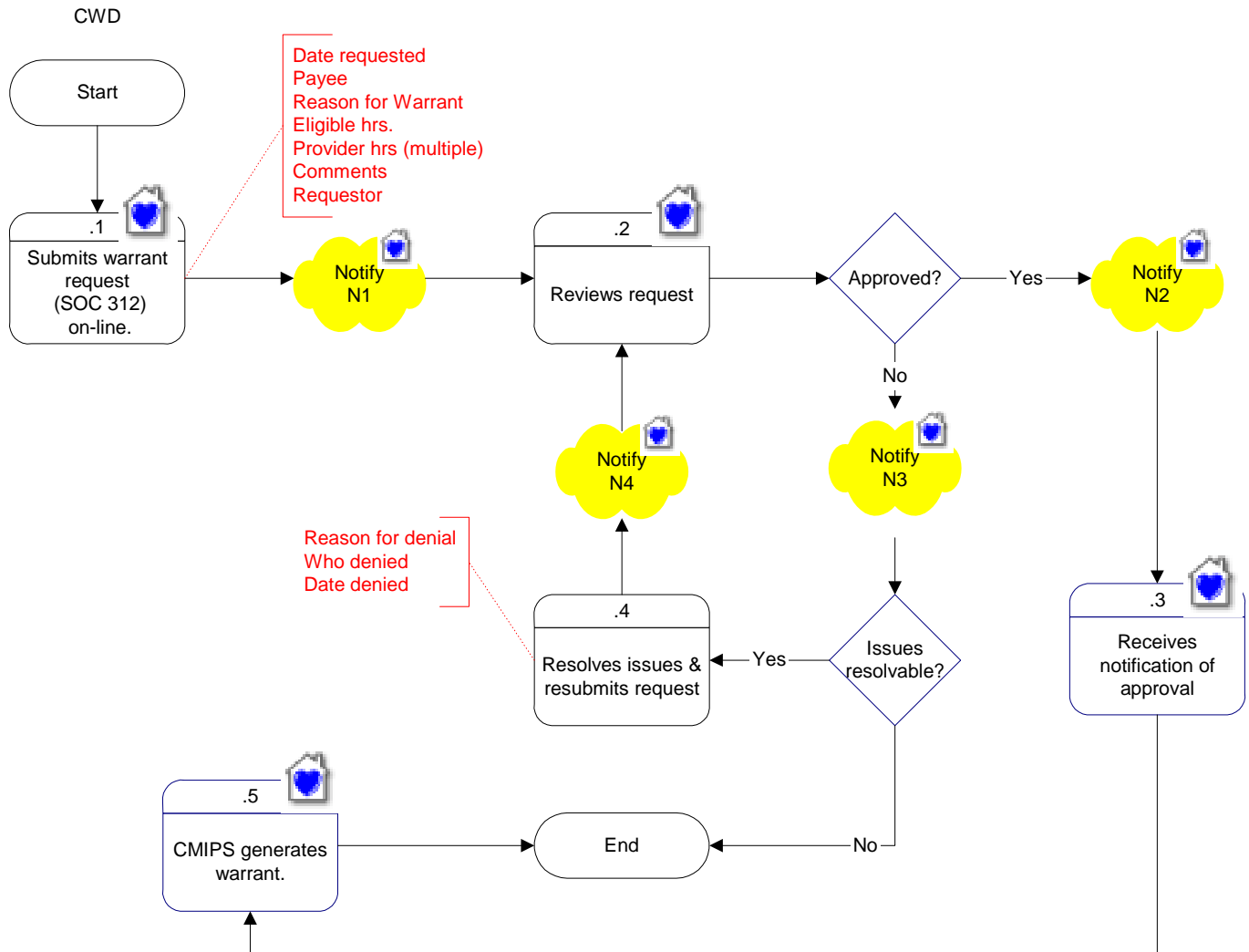
## Section 4 – Proposed System

### Exhibit 1 – Business Process Flow Diagrams

#### Payroll-Emergency/Supplemental Warrant Process

Source: Future Vision - County Preferred Method - Final Model

Start: County identifies Need for Emergency/Supplemental Warrant excluding Lost or Stolen



#### Legend

Green = Potential Interface

Red = Data Entity



= CMIPS System



= CMIPS Notification &amp; Comments

4/2002